

Welcome to the Claresholm Arena



Arena User Information

- Masks are Mandatory for Spectators, you will be asked to leave if you're not compliant. No exceptions unless there is a medical reason, or you are 8 and under.**
- Arrive 5 minutes prior to your scheduled time
- Rec League 10 minutes before scheduled ice time, unless arrangements are made with arena operators prior to scheduled time
- Minor Hockey 10-15 minutes before the scheduled ice time, as per agreement
- Skate Club as agreed upon with their coach
- Please use the Main Entry & use the designated Exit to ensure there is no crossover of programs, players & spectators. *Younger participants may exit through the lobby, dependent on their user group*
- Benches are marked to accommodate physical distancing
- No loitering or congregating before or after programs this includes the Lobby and Arena area
- The water fountain is closed, please bring water bottles for your use, clearly labelled
- Maintain physical distance of 2 metres as per Alberta Health Guidance
- Washrooms will be available, players have access to the Thunders Washroom (North East)
- The facility may be locked when there is no scheduled program, please call the Arena at 403-625-2595
- Any patrons exhibiting signs related to COVID-19, may be required to go to a separate area. Alberta 811 will be notified, the facility will be closed and reopened depending on AHS Guidance.

Screening Requirements

All groups and spectators will be responsible to complete a Screening Check upon entry of the facility. This is in compliance with Alberta Health Guidance documents, and held for a minimum of 4 weeks as mandated.

- Minor Hockey, Rec Hockey & Skating Club will screen their participants & maintain these records.
- Spectators, parents, and all participants must be screened upon entry by answering the posted questionnaire, and putting their contact information onto the provided sheet.
- Youth 17 and under must have a parent or guardian fill out or initial the screening document.
- Everyone in the facility must be screened. If someone does not abide by this they may be asked to leave.

Please stay home if you have a fever, cough, sore throat, runny nose or shortness of breath or if you are in close contact of a person who tested positive for COVID-19.

Spectators

- Spectators are required to wear masks
- Spectators Exit is marked, please do not exit through the lobby
- To align with Physical Distancing guidelines there is a maximum of 100 allowable in the facility.
- All AHS requirements must be met by all users.
- When restrictions are lifted we will continue to update our processes to meet AHS, and our patron's needs.

Dressing Rooms

1. Masks are required at all time while in the dressing rooms. Mask may be removed immediately prior to exiting the dressing rooms and helmets are on. Minor hockey is adhering to cohort rules.
2. For figure skaters once a skater is entering the ice surface they may remove their masks. Players/Skaters may only be in the dressing 15 minutes prior to ice time and must exit the dressing room 15 minutes after ice time concludes.
3. There will be no access to dressing room showers and restrooms, players will have access to the washroom in dressing room 5.
4. We remind skaters that the water fountain will not be available so please arrive with full water bottles, refrain from spraying water on ice as well as in the dressing rooms.
5. Dressing rooms will be cleaned and sanitized after each user group so no equipment can be left in any dressing rooms except during scheduled ice time.
6. Designated exits and entrances to the ice surface will be maintained to eliminate congestion and crossover when entering and exiting the ice surface.

Public Skate and Puck & Stick

- Reservations for Public Skate and Puck & Stick are at claresholm.ca, under the arena. Bookings will close an hour before the posted skate.
 - Please contact 403-625-2595 and leave a message or email rec@claresholm.ca if you need assistance
 - 25 people maximum to maintain physical distancing on the ice as these are not cohort groups.
- Puck & Stick: arena attendants will put out nets for puck & stick development. This is in place of Shiny.

Rentals

- Rental slots will be available during the week, these can be viewed at claresholm.ca, under arena. Reservations can be made on the same page. Prices are listed with the rental. A user agreement must be filled out. Bookings will close 1-2 weeks prior to the date to ensure staffing for the rental time.
 - Please contact 403-625-2595 and leave a message or email rec@claresholm.ca if you need assistance
 - 25 people maximum to maintain physical distancing on the ice as these are not cohort groups

It should be noted that each association will be responsible to ensure compliance to these requirements, we anticipate cooperation and that players will just be happy to have access to the dressing rooms however, failure to follow these guidelines would result in a warning and should subsequent issues come forward ice time may be cancelled. The COVID-19 situation is fluid and as such further changes and amendments to arena protocol may change throughout the season. We will do our best to communicate those changes in a timely fashion. Again, we are hopeful that staff and all participants will work together to accommodate the changes and make this the best season possible given the circumstances.